



# **Conflict Resolution and Dealing with Difficult Employees**

## **Event**

South Metro Denver Chamber  
2154 E. Common Avenue  
Suite 342  
Centennial, CO 80122

11.10.16

7:30 AM - 9:30 AM

The South Metro Denver Chamber of Commerce, Roper Insurance and Fisher Phillips invite you to attend our Human Resources Academy, which occurs on the second Thursday of every month. Our presentations are designed for business owners, managers, supervisors, HR professionals, and in-house attorneys who must deal with real life workplace issues that have real legal consequences.

## **Conflict Resolution and Dealing with Difficult Employees**

Do you sometimes find yourself dealing with bickering employees who behave in ways that result in unnecessary conflict in the workplace? Workplace conflict is a serious problem and can lead to low productivity as well as expensive and time-consuming complaints or lawsuits.

So often we find that a lawsuit or formal employee complaint could have been easily avoided by early and effective resolution of employee concerns. Every manager and human resources professional faces daily challenges in this area, whether it is inappropriate conduct or language, workplace rumors, or other performance-related issues.

Instead of putting off or altogether avoiding having those difficult conversations with "problem" employees, join Fisher Phillip's attorney Kaitlin Fox Hinkle to hear about ways to identify and resolve conflict. Learn how to avoid the traps employees can set, particularly when they are coached or encouraged by others. We will discuss ways to deal with such issues head-on, directly confronting the issues in ways that are both legal and effective. We will also talk about how to create an atmosphere designed to encourage employees to recognize problems, tell the truth, and get to a resolution.

Presenters: Kaitlin Fox Hinkle (Fisher Phillips), Mike Greco (Fisher Phillips) and Steve Roper (Roper Insurance).

## **Agenda:**

7:30 a.m. - 8:00 a.m.

## *Breakfast*

8:00 a.m. – 9:15 a.m.

## *Program*

9:15 a.m. – 9:30 a.m.

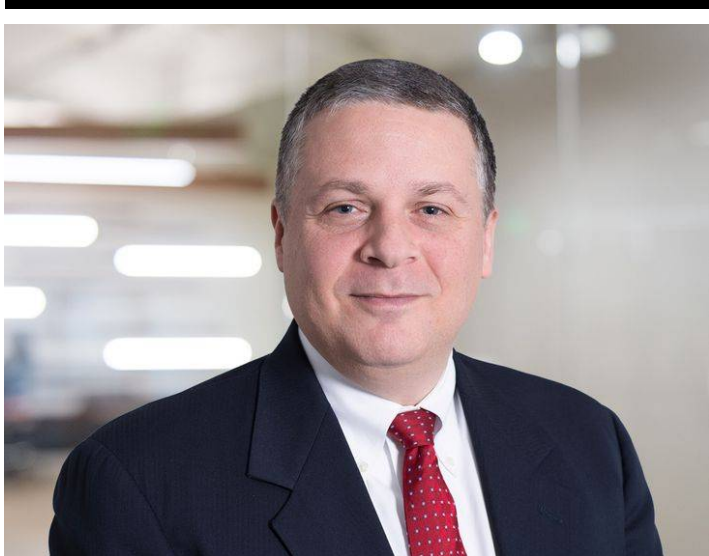
## *Questions*

**Cost:** Free

**Send us your questions:** If you have specific questions you would like to ensure we address in this presentation, please feel free to email Kaitlin Fox Hinkle: [kfoxhinkle@fisherphillips.com](mailto:kfoxhinkle@fisherphillips.com) or Steve Roper: [steve@roperinsurance.com](mailto:steve@roperinsurance.com). You may also type your questions into the Questions/Comments box during the registration process.

*\*\*This program has been approved for 1.5 HR Certification Institute and SHRM credit hours.*

## ***Related People***



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## ***Related Offices***

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