

## **Conflict Resolution and Dealing With Difficult Employees**

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Do you sometimes find yourself dealing with bickering employees who also may play silly games that result in unnecessary conflict in the workplace? Workplace conflict is a serious problem and can lead to low productivity as well as expensive and time-consuming complaints or lawsuits.

So often we find that a lawsuit or formal employee complaint could have been easily avoided by early and effective resolution of employee concerns. Every manager and human resources professional faces daily challenges in this area, whether it is inappropriate conduct or language, workplace rumors or other performance-related issues.

Instead of putting off or avoiding altogether having those difficult conversations with "problem" employees, join attorneys with Fisher Phillips to hear about ways to identify and resolve conflict. Learn how to avoid the traps employees try to set, particularly when they are coached or encouraged by others. We will discuss how to deal with such issues head-on, directly confronting the issues in a way that is both legal and effective. We will also talk about how to create a tone designed to encourage employees to recognize problems, tell the truth and get to a resolution.