

# NEARLY HALF OF ALL HOSPITALITY WORKER FATALITIES IN 2023 WERE CAUSED BY WORKPLACE VIOLENCE: 10 STEPS YOU CAN TAKE TO ADDRESS WORKPLACE DANGERS

Insights  
Jan 13, 2025

Recently released statistics revealed that over 250 workers in the hospitality industry were killed on the job in the most recent reporting year, demonstrating once again that employers need to take safety seriously. According to the December 19 government release, the leading cause of workplace fatalities among restaurant and lodging workers was violent acts, accounting for close to 50% of all deaths. This Insight dives deeper into the numbers and provides hospitality employers with 10 steps you can take to help avoid workplace violence in the near year.

## Workplace Fatalities Recap

Before we dive into industry-specific figures, here is an infographic providing some basic data across all fields for 2023. If you want to explore further, the raw data from the government can be found [here](#).

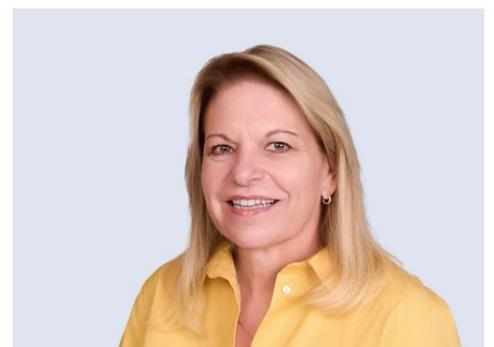
## Related People



**Alden J. Parker**

Regional Managing Partner

916.210.0404



**Andria Lure Ryan**

Partner

404.240.4219



# WORKPLACE FATALITIES TOOK A TOLL IN 2023

## 5,283

fatal work injuries in the U.S. in 2023

## 3.7%

decrease from 2022

## 3.5 fatalities per 100,000

full-time workers

### PAST YEARS:

2020: 4,764

2021: 5,190

2022: 5,486

2023: 5,283



### HOW DID FATALITIES OCCUR?

1,942

Transportation

885

Falls, slips, trips

820

Exposure to harmful substances, environments

779

Contact incidents

740

Violent acts

104

Explosions and fires

### FATALITIES IN SELECTED INDUSTRIES:

1,075

Construction

391

Manufacturing

306

Retail trade

265

Leisure and hospitality

Fisher Phillips



Kristin R.B. White

Partner

303.218.3658

### Service Focus

Workplace Safety

### Industry Focus

Hospitality

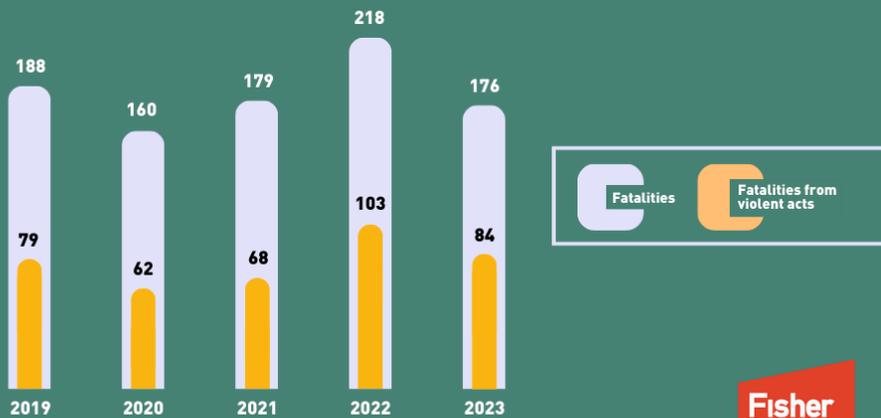
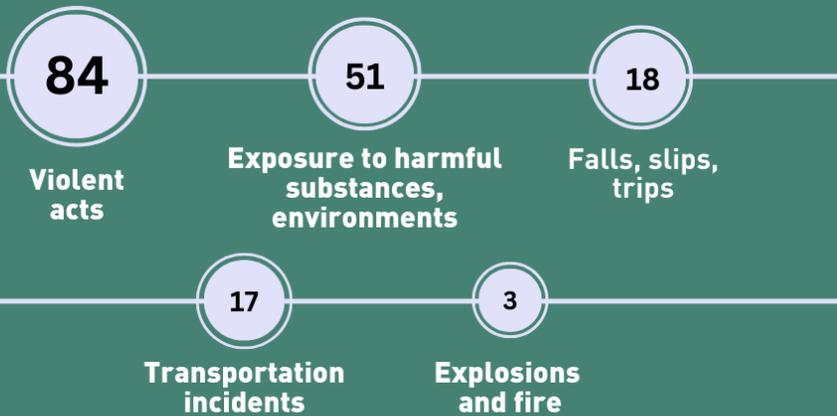
## Hospitality Industry Detail

Diving deeper into the hospitality industry, the following infographic tells the tale of an industry that should take safety seriously. For the purposes of this chart, we'll focus just on those workers in the restaurant and lodging space.

# FATALITIES IN THE HOSPITALITY INDUSTRY, 2023

**176 fatalities**

## HOW DID FATALITIES OCCUR?



## What Can Hospitality Employers Do to Prevent Workplace Fatalities?

Here are a set of 10 recommendations to help hospitality employers prevent workplace violence at their properties.

OSHA also provides [specific resources related to workplace violence prevention](#) if you want a deeper dive on the subject.

**1. Establish a Zero-Tolerance Workplace Violence Policy**

Clearly communicate (in writing) and enforce a policy that prohibits any form of violence or threats. Train managers to recognize and address violations immediately.

**2. Implement Security Measures for High-Risk Workers**

Equip front desk areas, cash handling locations, and entry points with surveillance cameras, panic buttons, and barriers to protect front-line employees in high-risk areas. Also consider panic buttons for housekeepers, room attendants, in-room dining servers, and others who need to enter guest rooms.

**3. Train Employees on Violence Prevention and De-Escalation**

Provide training on recognizing warning signs, de-escalating conflicts, and safely exiting dangerous situations. Ensure employees know when and how to seek help.

**4. Control Access to Premises**

Use keycards, guest logs, and secure entrances to limit unauthorized access to employee-only and sensitive areas. Restrict after-hours entry to prevent intrusions.

**5. Ensure Adequate Lighting in All Areas**

Illuminate parking lots, hallways, kitchens, and back exits to deter criminal activity and make employees feel safer, particularly during night shifts.

**6. Develop a Workplace Violence Prevention Program**

Create a detailed plan that addresses potential scenarios, response protocols, and recovery support for affected employees. Make this a part of regular safety reviews.

**7. Secure Financial Transactions**

Limit cash handling by encouraging credit or digital payments, and train employees never to resist during a robbery. Install safes and use automated cash management systems.

**8. Hire or Partner with Security Professionals**

Employ trained security staff or collaborate with local security firms to monitor entrances, patrol premises, and

respond to threats, especially during peak hours or events.

#### **9. Foster a Culture of Open Communication**

Encourage employees to report suspicious behavior, escalating tensions, or security concerns without fear of retaliation. Act on reports swiftly and transparently.

#### **10. Collaborate with Local Law Enforcement**

Work with local police to conduct risk assessments, hold safety workshops, and ensure rapid response protocols. Consider hosting on-site law enforcement training sessions.

### **Conclusion**

We will monitor developments in this area and provide updates as warranted. Make sure you are subscribed to [Fisher Phillips' Insight System](#) to get the most up-to-date information. If you have any questions, contact the author of this Insight, your Fisher Phillips attorney, or any member of our [Workplace Safety](#) or [Hospitality Industry](#) groups.