AI and Technology Risks for Healthcare Employers

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Automation will create a seismic shift to the workplace, this much we know. The breadth and scope of the impact, however, will vary across industries. For some, artificial intelligence (AI) will create a collaborative partnership rather than displacement. The healthcare industry is primed for such a partnership. However, automation does not come without risks, including privacy issues. In a bylined article in *Healthcare IT Outcomes*, Paul Goatley outlines the risks that come with electronic healthcare data and potential AI biases. In his conclusion, Goatley states, "[e]nsuring 'good' data is used in automated employment tools, and that management is properly trained on how to use such data, can reduce any resulting risks."

To read the full article, visit *Healthcare IT Outcomes*.

Service Focus

Artificial Intelligence

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