AI and HR: Will AI Chatbots Replace the Employee Handbook?

Publication

10.29.19

In her byline article for *Corporate Compliance Insights* titled "AI and HR: Will AI Chatbots Replace the Employee Handbook?," Irvine Associate Samantha Saltzman looks at the potential application of AI-powered chatbots in human resources. These chatbots are programs capable of simulating conversations through voice or text, and with many industries using these platforms to provide customer service, the technology is now opening up to HR departments.

Samantha offers a pair of case studies, looking companies who have applied AI chatbots in HR successfully. She also covers some of the technology's limitations, noting that it will take years before AI will be able to answer more than rudimentary questions or perform tasks.

To read the full article, visit *Corporate Compliance Insights*.