



## Louisville Attorneys Offer Insights for Employers on Vaccine Mandates and Patrons

Publication

11.04.21

In a bylined article in Louisville Business First, **Emily Litzinger** and **Alexandr Litvinov** offer insights into what businesses should be aware of regarding vaccine mandates for patrons. First and foremost, Emily and Alexandr say businesses should understand the local laws and offer clear notice to patrons. But they also advise employers to expect pushback and to be prepared with a plan to manage that pushback. “The first step is to ensure that staff have a scripted response on how to politely respond to a patron who does not comply. If the patron does not respond positively, the employee should notify the designated manager to handle the situation,” they write. Finally, Emily and Alexandr say businesses should consider accommodation requests, like takeout options, outdoor seating, or in the case of a gym, virtual classes.

To read the article visit [Louisville Business First](#) (subscription required).

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