



What to Do When an Employee Becomes an Internet Troll

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About every three months, our firm gets an email from a client with a particular employee morale issue.

While the specific facts vary, the basic storyline remains consistent. A manager was provided a link to an employee's Facebook account. The manager discovers on said account that the employee is unhappy with a current policy or practice of the company, and that employee has chosen to express his or her discontent in a string of explicit requests that would make Emperor Nero blush. The manager also learns that the post has gone viral, with calls to boycott the business until the reign of terror ends.

To read the full article, please visit [Memphis Business Journal](#).