

Insights, News & Events

# THE PATIENT IS NOT ALWAYS RIGHT: DISCRIMINATORY STAFFING REQUESTS CAN CREATE LEGAL EXPOSURE

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Employer reports of bigoted or inappropriate comments made by customers to employees or other patrons have become increasingly common for employers in all industries.

In the healthcare industry, this often takes the form of a patient requesting care from employees of a specific race or color. Honoring such discriminatory requests is a risky proposition. Failing to neutralize these situations may not only have a negative effect on workplace morale but could also lead to discrimination claims.

To read the full article, please visit [Becker's Hospital Review](#).

## Related People



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## Industry Focus

Healthcare