



# Hospitality

## *Overview*

**The hospitality industry is unique. You need unique lawyers who understand the issues you face. With employees working long hours, operations often continuing 24/7, and tipping arrangements and shift assignments greatly impacting compensation, the hospitality industry has specific issues that affect the relationship between you and your employees. High turnover and the need to rapidly onboard and train employees can impact service levels and guest satisfaction. The industry has a diverse and multi-cultural workforce where English is often workers' second language and employees' religious obligations may impact scheduling and other duties. Add safety related challenges and suddenly everything is a risk to your operation. You can't afford to go with untested, generalist lawyers who don't understand the hospitality industry.**

With extensive practical experience in the industry, Fisher Phillips' Hospitality team is deeply invested in your world. We are on top of the special workplace challenges you face, including complying with wage and hour, sexual harassment, and ADA accessibility laws. Our lawyers are longtime members of – and thought leaders for – industry groups including the American Hotel and Lodging Association, the National Restaurant Association, the Coalition of Franchisee Associations, and the Asian American Hotel Owners Association, along with more than 20 state and local organizations across the United States.

Team members focus on hotels, restaurants, breweries and wineries, and gaming, bringing a thorough understanding of ownership, management, and franchise structures, the various types of properties involved, and what it means when these establishments overlap. We bring an efficient, practical perspective to solve the workplace law problems *particular to you*.

Drawing on the firm's resources spanning the entire labor and employment law spectrum, and relationships with influential lobbyists, we help you efficiently achieve top results at cost-effective

rates.

## **Prevention and Compliance**

Our lawyers live and breathe the issues specific to the hospitality industry. We don't need to do research to know that compliance means different things to hotels than it does to casinos; that a restaurant or resort owner isn't helped by lawyers who don't appreciate how tip pool regulations apply to them; and that the unique relationship between a management company and owner may impact employment situations.

Our team can help you prevent legal problems by:

- Drafting and reviewing employee handbooks and policies, including those unique to the industry such as appearance policies and English-only rules
- Creating onboarding documentation that complies with the particular requirements of your unit's location
- Auditing payroll and personnel records to make sure applicable state and federal laws are met
- Reviewing I-9 forms and procedures to ensure compliance before a surprise government inspection
- Training managers on effective techniques for hiring and firing employees, performance management and avoiding harassment claims
- Providing day-to-day advice on every aspect of workplace law.

## **Union Assistance**

Hospitality jobs can't be exported, making you a prime target for union organizing activities. Several labor unions have targeted your industry and are desperate to recruit new dues-paying members from your ranks. To help avoid these issues, we proactively help you create a workplace environment where employees don't see the need for a union and fend off a union organizing campaign before it gets off the ground. If such a campaign emerges, we can assist with effective workplace communication strategies. If you are already unionized, we'll help you develop and carry out productive bargaining tactics, and ensure you understand your management rights.

## **Defending Legal Claims**

Our deep team of skilled trial lawyers has years of experience handling discrimination, retaliation, harassment, and wage and hour lawsuits, as well as defending hospitality employers in administrative matters before local, state, and federal agencies. We'll help manage overall risk, appear on your behalf before the Occupational Health and Safety Administration, the Department of Labor, the National Labor Relations Board and other agencies and employ creative negotiating techniques to resolve specific disputes, where appropriate.

Our clients include:

- Management companies
- Hotel owner operators
- Resorts and conference centers
- Multi and single unit restaurant operators
- Breweries
- Wineries
- Gaming companies
- Real estate development firms
- Vendors supporting the industry
- Travel and tourism companies

## ***Insights***

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NEWS

07/09/25

### **Immigration Partner Urges Hoteliers to Prepare for ICE Visits**

Jessica T. Cook

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EVENT

07/08/25

### **CA Hospitality Series | The End: Effectively Reducing Risk When Terminating Your Hospitality Employees**

Alden J. Parker, Keia James Atkinson

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NEWS

07/08/25

### **Hospitality Co-Chair Discusses How “No Tax on Tips and Overtime” Will Impact Restaurant Industry**

Alden J. Parker

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INSIGHTS

07/07/25

### **How Will Employers Be Impacted by the Big Beautiful Bill? A Recap of Key Workplace Provisions in The New Federal Budget**

Davis C. Bae, Sheldon J. Blumling, Ted Boehm, Benjamin M. Ebbink, David S. Jones, Jennifer S. Kiesewetter

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EVENT

06/25/25

## **Hospitality Hour with Fisher Phillips: Predictive Scheduling Laws Are Reshaping Hospitality — Is Your Business Ready?**

Seth D. Kaufman, Brian J. Gershengorn, Alden J. Parker

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PUBLICATION

06/23/25

## **QSR Publishes Firm Q&A about Predictive Scheduling**

Courtney Leyes, Emily N. Litzinger

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INSIGHTS

06/20/25

## **Employer Cheat Sheet for Workplace Laws Taking Effect July 1, 2025**

Lauren Laing, Braden Lawes

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EVENT

06/10/25

## **CA Hospitality Series | Schools Out for Summer: Review of Child Labor Laws for Restaurants and Hotels**

Ben Carney, Alden J. Parker

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INSIGHTS

05/30/25

## **Workplace Law Update: 10 Essential Items on Your June To-Do List**

Lauren Laing

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INSIGHTS

05/29/25

## **The Surprising Ways Your Company Can Be Liable for Human Trafficking – And 4 Steps to Minimize Dangers**

Lawrence Hilton

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## Key Contacts

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