



Fisher Phillips Partner Provides Best Practices for Automotive Dealers to Manage Customer and Employee Mask Requirements

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In a recent interview with *Automotive News*, **Travis Vance**, co-chair of Fisher Phillips' Workplace Safety and Catastrophe Management practice, provides recommendations for managing mask requirements for customers and employees in the workplace. He says that dealerships should comply with applicable local or state mandates but should also approach customers without masks quietly and calmly if they enter the dealership without a mask. If a customer refuses to wear a mask, Travis advises dealership employers to see if there are alternative ways they can meet the customers' needs, like working with the customer outside or suggesting a potential sale be conducted online.

To read the full article, visit [*Automotive News*](#) (subscription required).

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Automotive Dealership