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SERVICE ANIMALS, EMOTIONAL SUPPORT ANIMALS, AND PETS: ACCOMMODATION RULES AND BEST PRACTICES

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In a *LexisNexis* article, **Sam Lillard** and **Kari Gibson** provide guidance on accommodations for persons with disabilities and their related animals. The article is described as follows:

Business owners may struggle with the proper response when asked to allow an animal into their places of business. The plethora of federal, state, and local laws have resulted in a variety of similar terms with different meanings and, consequently, different requirements. Further, the proper procedure will depend on whether the business is acting as an employer, providing goods and services to the public, operating housing, or is an airplane carrier.

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