

How Hotels are Keeping Guests, Staff Safe from COVID-19

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In an article published by Hotel News Now on March 25, **Andria Ryan**, co-chair of Fisher Phillips' Hospitality Industry Team, discusses the serious steps hotel properties have taken to mitigate risk for both employees and guests as COVID-19 continues to spread. Amenities such as room service and upscale spas have been temporarily pushed aside by hand sanitizer, strong cleaning products and entirely new health and safety protocols to prevent any further spread. "In housekeeping, many hotels are implementing additional measures, such as cleaning public areas and "touch points" more frequently," said Andria.

She added that hotels are also implementing protocols related to guests who arrive for check-in and exhibit symptoms of a virus or inform the property that they have tested positive for the virus and wish to self-quarantine at the hotel. "Some hotels have made the difficult decision to turn away such guests; others have decided to allow the guests to check in and work with local health officials to handle that situation," she explained.

To read the full article, visit [*Hotel News Now*](#).

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