



Law360 Interviews Fisher Phillips Partner on Protecting Workers from Customer Harassment

News
2.27.19

The frequently used phrase “the customer is always right” can land employers in hot water if they fail to protect employees from harassment by customers. Putting policies in place that protect workers from mistreatment by fellow employees is a no-brainer for any employer, but companies in industries that see a lot of customer interaction also need to account for potential harassment from guests, or other clients, Atlanta partner Andria Ryan told *Law360*. For employers, “the first step to protecting service workers from customer-based harassment — and to avoiding suits — is to know which workers are most vulnerable to it,” she said.

To read the full article, visit [Law360](#).

Please reach out to our [Media team](#) for any news inquiries.

Related People



Andria Lure Ryan
Partner
404.240.4219
[Email](#)