



# Harassment Investigation Protocol: 10 Upgrades Health Organizations Should Make

News  
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David Amaya of the San Diego office authored the article “Harassment Investigation Protocol: 10 Upgrades Health Organizations Should Make,” featured in *Managed Healthcare Executive*.

In this article, David lists the important issues HR should consider when handling workplace harassment complaints, such as maintaining effective complaint procedures, identifying when to launch an investigation and remembering Equal Employment Opportunity Commission guidelines for conducting effective harassment workplace investigations. In addition to the considerations listed, David advises HR and other parties involved to carefully consider how every complaint should be handled.

To read the full article, visit [Managed Healthcare Executive](#).

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