

Retaliation, ADA Charges Rise

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The article, "Retaliation, ADA Charges Rise," featured in *SHRM*, examined steps employers can take to reduce claims filed with the EEOC.

James Hux provided insight on how to prevent retaliation claims.

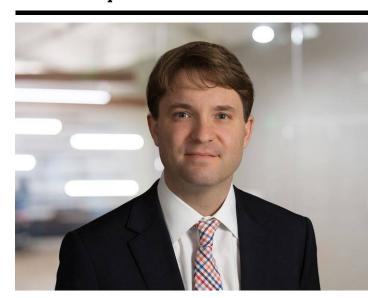
If an employer receives a complaint of discriminatory activity, it should properly and promptly investigate and take appropriate action. This might prevent the claim from escalating into a retaliation claim. In addition, the information gathered may help an employer make smart decisions about how to handle the claim (e.g., whether to settle a claim early through mediation), depending on how big a problem it is, noted James.

Discipline just needs to be consistent and fair, James agreed.

To read the full article, please visit **SHRM**.

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